

Laser Clinic & Spa Policies

As a courtesy:

- 1. Please remember to call as soon as you know that you are unable to make your scheduled appointment and we will be happy to rebook it for you.*
- 2. Cancellations and changes to your appointment MUST be made 24 hours in advance.*
- 3. Cancellations made with less than 24 hours' notice will be charged a fee of \$30. If we are able to fill your appointment, the fee will be waived.*
- 4. No shows will be charged 100% of the service value.*
- 5. Please arrive to your scheduled appointment on time. Clients arriving late may have their appointment amended to stay within the allotted service time.*
- 6. Gift Certificates purchased for a specific service will be subject to an expiry date 6 months from day of purchase.*

PLEASE NOTE!

A small fee will be charged for the following CC payment amounts:

- \$300 - \$500 1.5%*
- \$501 - \$750 2.0%*
- \$751 - \$1000+ 2.5%*

Thank you for your understanding,

Laura Novak